

S&M-Consumer Mobility  
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भारत संचार निगम लिमिटेड  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

No. 32-1/2014-15S&M-CM/20

Dated: 5 October, 2016

To  
All Chief General Managers,  
Telecom Circles/Districts.

Subject: Use of BSNL swift application Aadhar e-KYC service for issuing of mobile connection to subscribers.

Reference-I No.10-26/2015-RegIn-III/1654 dt.24.8.16  
Reference-II No.32-1/2014-15/S&M-CM/15 dt.5.9.16

1. Kindly refer to the letter under reference on the subject menitoend above vide which guidelines of DOT New Delhi for use of Aadhar e-KYC service were circulated for implementation by circles.
2. In this regard it is to intimate that ITPC Hyderabad has developed an App for this purpose and the same has been tested successfully. This was inaugurated by CMD in HOCC on 27<sup>th</sup> Sept., 2016. It is now being launched at Pan India level.
3. Customer data as received from UIDAI to be used without any editing, as per DOT orders, other provision has been made in the mobile APP to take additional field to meet billing server requirement like date of birth, location, street etc., if not available in Adhar card. Only mandatory additional fields are to be captured but stored separately as mixing of this data with UIDAI data is not permissible.
4. The App can be downloaded from Sancharsoft. Initially, Sancharsoft will send link by SMS to all franchisee for downloading from internet(App size 5Mb only).
5. The guidelines issued by DOT vide letter No.800-29/2010-VAS dated 16.8.16 endorsed by Regulation Cell BSNL CO vide letter No.10-26/2015-RegIn-III/1654 dated 24.8.16 to all CGMs, BSNL on this subject maybe followed invariably while implementing this procedure.
6. The biometric devices required for authentication of finger prints are widely available in the market and CGMs are hereby authorised to procure these devices for use in the Customer Service Centre (@ one number per CSC within their delegated financial powers.
7. Franchisees may be encouraged to educate retailers (PoS) about its benefit so that they can procure it at their level.
8. The detailed features of the App and work flow chart are already uploaded on BSNL Intranet vice circular No.32-1/2014-15/S&M-CM/15 dated 6.9.16 and BSNL Swift, leaflet is also enclosed herewith for ready reference. In case of any operational difficulty, please contact Shri T. Satyanarayana , AGM (Sancharsoft) ITPC on 9490656567. Feedback/suggestions for improvement of App may be made to ITPC Hyderabad and to this office.

DGM(Mktg.-CM)  
5/11/16

Encl.: As above.

Copy to: GM(Dev), ITPC Hyderabad.